



The **Community Connect** service is run by Age UK Somerset covering the whole of North Somerset and is jointly commissioned by NHS NS and North Somerset Council.

The service has community agents and community development workers working actively in communities.

Their role is to contact individuals and support them to stay connected, supported and active in their communities so they can remain living independently at home for as long as they choose.

The **Community Connect** service looks to support people by improving awareness of services, support and advice and by helping them to access support. This could include:

- Increasing income by providing benefits advice
- Increasing ability to remain at home with social care support
- Maintaining their home or considering other housing options
- Information on local social groups
- Information on reliable gardening services
- Information on local health groups and advice
- Reducing social isolation and loneliness through links with local networks and support
- Promoting independence through befriending and enablement schemes
- Helping to create new community groups where these are needed including applying for funding.

**Community Connect** also supports the Senior Community Link (SCL) groups, which exist to give older people a way to influence local service development and raise issues facing older people in North Somerset.

**Community Connect** also works in partnership with voluntary and community groups and local businesses to increase the support available in the community.

If you know someone who would benefit from this service please contact **Community Connect** (Mon-Fri), who will take a referral and contact the person concerned.

01275 888 803

[cds@ageuksomerset.org.uk](mailto:cds@ageuksomerset.org.uk)

[www.n-somerset.gov.uk/communityconnect](http://www.n-somerset.gov.uk/communityconnect)

This contact list is provided as part of the **Community Connect** partnership work in North Somerset.

It is designed to help you access services and support directly when they are needed and provide access to information for use by the wider community. This contact list can also be used together with the **Community Connect** 'Check and Connect' checklist to help identify the advice and support which may be of use to people.

This is not an exhaustive list. If there are services you feel it would be helpful to include, please let us know.

If you are unsure who best to contact for support, please contact either of the following for advice:

**Community Connect** 01275 888 803 • [cds@ageuksomerset.org.uk](mailto:cds@ageuksomerset.org.uk) or  
Care Connect 01275 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

Alternatively you can contact your local **Community Connect** contact:

Name:

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Contact number:

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Should you find errors or omissions please let us know:

The Public Information Officer  
Adult Social Services and Housing, North Somerset Council  
01275 882 851 • [elly.smith@n-somerset.gov.uk](mailto:elly.smith@n-somerset.gov.uk) or post to  
Town Hall, Walliscote Grove Road, Weston-super-Mare BS23 1UJ

For more information on the developments of **Community Connect** and Check and Connect, please visit:

[www.n-somerset.gov.uk/communityconnect](http://www.n-somerset.gov.uk/communityconnect)

or contact:

Sarah Walker Early Intervention and Prevention Manager  
Adult Social Services and Housing, North Somerset Council  
01275 426 750 • [sarah.walker@n-somerset.gov.uk](mailto:sarah.walker@n-somerset.gov.uk) or post to  
Town Hall, Walliscote Grove Road, Weston-super-Mare BS23 1UJ



# Agency Contact List

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## Police and PCSO

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The police and police community support officers are dedicated to work in local neighbourhoods so that residents can build a relationship with their local officer and together with partner agencies, tackle the issues that concern them.

101 • [www.avonandsomerset.police.uk](http://www.avonandsomerset.police.uk)

## Bobby Van

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Provides extra security for vulnerable people in the community or who have been victims of burglary, domestic violence or hate crime. Checking door locks and upgrading, fitting door chains/restrictors, door views, installing window locks.

101 • [www.avonandsomerset.police.uk](http://www.avonandsomerset.police.uk)

## Care and Repair

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Supports housing-related policies and provides practical support which enables older and disabled people to live independently in their own homes for as long as they wish.

0300 323 0700 • [info@wecareandrepair.org.uk](mailto:info@wecareandrepair.org.uk)

## Trading Standards

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Trading Standards officers can help protect consumers from traders using unfair, misleading and aggressive practices. We can assist with aggressive traders calling at your home or those using deceptive practices. We also provide advice and information on how to reduce the nuisance caused by direct mail, phone calls and visits from traders. The Citizens Advice consumer helpline work with us by receiving complaints and offering advice.

Please contact the Citizens Advice consumer helpline [08454 040 506](tel:08454040506)

# Fire safety

## Avon Fire and Rescue home safety team

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Home fire safety visits provide free advice on all aspects of fire safety in the home.

01179 262 061 • [www.avonfire.gov.uk](http://www.avonfire.gov.uk)

# House and home

## Care and Repair

---

Supports housing-related policies and provides practical support which enables older and disabled people to live independently in their own homes for as long as they wish.

0300 323 0700 • [info@wecareandrepair.org.uk](mailto:info@wecareandrepair.org.uk)

## Handy Van

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Offers elderly and disabled residents access to competent tradesmen at an affordable cost. Types of jobs: putting up shelves, fitting curtain rails/poles, fixing loose floor boards, plumbing repairs such as replacing tap washers and unblocking sinks, fitting locks and light bulbs, glazing and hanging up pictures.

0300 323 0700 • [info@wecareandrepair.org.uk](mailto:info@wecareandrepair.org.uk)

## Housing options and advice

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Advice and assistance to anyone in housing difficulty and homeless/threatened with homelessness. The team makes nominations to partner housing associations for the allocation of social housing and maintains the Housing Needs Register.

01934 426 330 • [housing.advice@n-somerset.gov.uk](mailto:housing.advice@n-somerset.gov.uk)

## Private rented housing team

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Ensures property conditions in the private rented sector are free from serious health and safety hazards. Offers complaint service for private tenants. Works with landlords to improve conditions.

01934 426 885 • [privaterented.housing@n-somerset.gov.uk](mailto:privaterented.housing@n-somerset.gov.uk)

## Housing improvement and adaptation team

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Help is given through loans and grants for repairs and disabled adaptations to enable vulnerable people to live safely at home. Advice and assistance is given to improve home energy efficiency, reduce the numbers of households in fuel poverty and reduce fuel bills, identify cold, damp homes and provide information on renewable energy.

01934 426 885 • [housing.renewals@n-somerset.gov.uk](mailto:housing.renewals@n-somerset.gov.uk)

# Keeping warm

## Housing improvement and adaptation team

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Help is given through loans and grants for repairs and disabled adaptations to enable vulnerable people to live safely at home. Advice and assistance is given to improve home energy efficiency, reduce the numbers of households in fuel poverty and reduce fuel bills, identify cold, damp homes and provide information on renewable energy.

01934 426 885 • [housing.renewals@n-somerset.gov.uk](mailto:housing.renewals@n-somerset.gov.uk)

## Care and Repair

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Supports housing-related policies and provides practical support which enables older and disabled people to live independently in their own homes for as long as they wish.

0300 323 0700 • [info@wecareandrepair.org.uk](mailto:info@wecareandrepair.org.uk)

## Bristol Debt Advice Centre

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Offers information and advice on debt management and helps you regain control of your finances. Free, independent, confidential and professional advice to people in debt.

0117 954 3990 • [mail@bdac.org.uk](mailto:mail@bdac.org.uk)

# Electrical and gas safety

## Care and Repair

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Supports housing-related policies and practical initiatives which enable older and disabled people to live independently in their own homes for as long as they wish.

0300 323 0700 • [info@wecareandrepair.org.uk](mailto:info@wecareandrepair.org.uk)

## Handy Van

---

Offers elderly and disabled residents access to competent tradesmen at an affordable cost. Types of jobs: putting up shelves, fitting curtain rails/poles, fixing loose floor boards, plumbing repairs such as replacing tap washers and unblocking sinks, fitting locks and light bulbs, glazing and hanging up pictures.

0300 323 0700 • [info@wecareandrepair.org.uk](mailto:info@wecareandrepair.org.uk)

## Avon Fire and Rescue home safety team

---

Home fire safety visits provide free advice on all aspects of fire safety in the home.

01179 262 061 • [www.avonfire.gov.uk](http://www.avonfire.gov.uk)



# Accident prevention and falls

## Care and Repair

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Supports housing-related policies and provides practical support which enables older and disabled people to live independently in their own homes for as long as they wish.

0300 323 0700 • [info@wecareandrepair.org.uk](mailto:info@wecareandrepair.org.uk)

## Care Connect

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Offers impartial advice and information on social-care issues. We can put you in touch with voluntary, statutory or private organisations on: complaints and suggestions, basic housing help, benefits, Carelink, charging enquiries, home energy conservation, local transport schemes, recording incidents of general, racial and homophobic abuse, referrals to organisations in the Supporting People initiative, residential and nursing-home searches, security issues for older people.

01275 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

## Falls prevention team

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This multi-disciplinary team aims to assess, advise and support people at high risk of falls to avoid incident and injury from falling.

Referrals can be made through Care Connect.

01275 888 801 (Care Connect) • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk) 

## Go4Life

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If you want to become more active then Go4Life encourages and supports people to become fitter and healthier and feel better about themselves.

01275 882 730 • [go4life@n-somerset.gov.uk](mailto:go4life@n-somerset.gov.uk)

## Stroke Association

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Provides information, advice and support to stroke survivors and carers, signpost to other services, works with the stroke care co-ordinator and provides communication support.

01275 870 328 • [suzanna.rolf@stroke.org.uk](mailto:suzanna.rolf@stroke.org.uk)

## SWASH South West Active Stroke and Heart

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Provides support for people to help 'get their life back after a stroke' to include communication support in collaboration with the Stroke Association.

07870 140 697 • [tonytinker@talktalk.net](mailto:tonytinker@talktalk.net)

## Parkinson's UK

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Offers information, friendship and support to local people with Parkinson's, their families and carers. Also organises regular events and social activities. Join us – and meet other people affected by Parkinson's in your area.

01275 855 524 (North West Somerset) • 0844 225 3694  
[rgilbert@aol.com](mailto:rgilbert@aol.com) • [bvso.southwest2@parkinsons.org.uk](mailto:bvso.southwest2@parkinsons.org.uk)

## Age UK Somerset

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Offers exercise and movement sessions at various locations as part of the Ageing Well and Fit as a Fiddle initiative.

0845 643 4702 (local rate) • [dianne.ramsay@ageuksomerset.org.uk](mailto:dianne.ramsay@ageuksomerset.org.uk)

# Healthy living

## Daily routines

### Age UK Somerset

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Offers information and advice to people over 60 on a wide range of topics including welfare benefits, community care, housing, leisure and social activities.

There is also an advocacy service that offers free and impartial advice.

Together in friendship helps to reduce loneliness, and offers the chance to meet others and access services and social activities.

General enquiries: [0845 643 4709](tel:08456434709) (local rate)

Advocacy: [0845 643 4701](tel:08456434701) (local rate)

Together service: [0845 643 4703](tel:08456434703) (local rate)

[advocacy@ageuksomerset.org.uk](mailto:advocacy@ageuksomerset.org.uk) • [i&a@ageuksomerset.org.uk](mailto:i&a@ageuksomerset.org.uk)

### Carelink

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A community alarm system that is connected to our monitoring centre offering 24-hour service, seven days a week. There is a cost for this service.

[01275 888 801](tel:01275888801) • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

### Care Navigator

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The Care Navigator service provides practical help to support people make decisions about their future care requirements when they are self-funding or want to organise their own care – for example homecare, extra care housing scheme providers, respite care, residential and nursing care homes, advice when leaving hospital. You may be referred to as self-funding if you have savings/assets more than £23,250, do not meet the care criteria or do not want a financial assessment.

[01275 888 801](tel:01275888801) • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

### Community meals on wheels

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Our service ensures that we supply well-balanced meals to aid recovery and at the same time keeping a check on people's wellbeing.

[01275 882 155](tel:01275882155) • [community.meals@n-somerset.gov.uk](mailto:community.meals@n-somerset.gov.uk)



## Telecare

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Telecare sensors can help you maintain your independence, giving you more confidence to remain in your own home and peace of mind and support to family and carers. Telecare devices can be stand alone or link to Carelink or similar 24-hour monitoring centre and can reduce risks related to incidents such as: falls, wandering, inactivity, medication, floods, fire, memory prompt, safety and security.

01934 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

## Care Connect

---

Offer impartial advice and information on social care issues. We can put you in touch with voluntary, statutory or private organisations on: complaints and suggestions, basic housing help, benefits, Carelink, charging enquiries, home energy conservation, local transport schemes, recording incidents of general, racial and homophobic abuse, referrals to organisations within the Supporting People initiative, residential and nursing home searches, security issues for older people.

01275 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

## Supporting People Services

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Supporting People services help those who are vulnerable and not able to manage living in their own home without support. They provide housing related support services to enable people to live independently in accommodation. People who may need housing related support may have:

- Lost their home or moving to new one
- Tenancy difficulties with their landlord
- Family breakdown or disability
- Limited communication skills.

Housing related support is available wherever the person lives – in a flat or a house (rented or owned), in sheltered accommodation or a hostel.

An assessment would need to be carried out to determine eligibility and the level of service needed.

To apply for help from Supporting People and to find out if you are entitled to any financial assistance go to [www.n-somerset.gov.uk/supportingpeople](http://www.n-somerset.gov.uk/supportingpeople)

Or contact the Supporting People Team  
01275 888 425 • [spadmin@n-somerset.gov.uk](mailto:spadmin@n-somerset.gov.uk)  
Town Hall, Walliscote Grove Road, Weston super Mare BS23 1UJ

## Lifestyle

### Go4Life

---

If you want to become more active then Go4Life encourages and supports people to become fitter and healthier and feel better about themselves.

01275 882 730 • [sport@n-somerset.gov.uk](mailto:sport@n-somerset.gov.uk)

### Age UK Somerset

---

Offers exercise and movement sessions at various locations as part of the Ageing Well and Fit as a Fiddle initiative.

0845 643 4702 (local rate) • [dianne.ramsay@ageuksomerset.org.uk](mailto:dianne.ramsay@ageuksomerset.org.uk)



## Smoking

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We can help you to get local support while you quit, make a personal plan to stop smoking, set a quit date, deal with cravings, know about Nicotine Replacement Therapy (NRT) and get it on prescription. Stay stopped.

01275 546 744 • [sts@nsomerset-pct.nhs.uk](mailto:sts@nsomerset-pct.nhs.uk)

## Alcohol/medication/drugs

You may need help if:

- You always feel the need to have a drink
- You get into trouble because of your drinking
- Other people warn you about how much you're drinking.

A good place to start is with your GP. Be honest with them about how much you drink.

## Addiction Recovery Agency (ARA)

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Provides support and information for anyone aged 18 or over who has concerns about their own drinking or that of someone else. They offer a range of support and people can self-refer.

Battle Against Tranquillisers – BAT operates from ARA. People can self refer.

ARA Connect is a free and confidential telephone and online counselling service for people aged 50 and over where they can talk in confidence about problems with alcohol and explore changes to overcome those difficulties.

General enquiries [01934 415 376/01934 427 940](tel:01934415376)

[www.nhs.uk/livewell/alcohol/pages/alcoholhome.aspx](http://www.nhs.uk/livewell/alcohol/pages/alcoholhome.aspx)

[www.addictionrecovery.org.uk](http://www.addictionrecovery.org.uk)

[info@addictionrecovery.org.uk](mailto:info@addictionrecovery.org.uk)

31 Alexandra Parade, Weston-super-Mare, BS23 1QZ

## Addaction

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Helps people recover from drug addictions. Also offers services for tranquilliser concerns.

Addaction

38 The Boulevard, Weston-super-Mare, BS23 1NF



## Eating

When it comes to a healthy diet, balance is the key to getting it right. This means eating a wide variety of foods in the right proportions, and consuming the right amount of food and drink to achieve and maintain a healthy body weight.

[www.nhs.uk/livewell/healthy-eating/pages/healthyeating.aspx](http://www.nhs.uk/livewell/healthy-eating/pages/healthyeating.aspx)

## Medication

You can always discuss issues with your GP or a local chemist.

There is a community pharmacist who may be able to assist. They can be contacted through Care Connect.

01275 888 801

[www.nhs.uk/medicine-guides/pages/default.aspx](http://www.nhs.uk/medicine-guides/pages/default.aspx)

## Disability advice and information

### North Somerset Disability Information Service

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01934 820 104

### Disability Information Advice Line (Weston and North Somerset Dial)

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An organisation of disabled people providing advice, information and advocacy for other disabled people, their families and carers from a disabled person's perspective.

01934 419 426 • Fax: 01934 419 486

[mail@westondial.co.uk](mailto:mail@westondial.co.uk) • [www.westondial@bravehost.com](http://www.westondial@bravehost.com)

### Nailsea Disability Initiative (NDI)

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Supporting disabled and elderly people in North Somerset by:

- Promoting their care, welfare and education
- Providing information and advice on disability issues
- Help accessing welfare benefits
- Improving quality of life and championing access issues.

01275 812 183 • [team@nailseadisability.org](mailto:team@nailseadisability.org)

[www.nailseadisability.org](http://www.nailseadisability.org)

## Health trainer

Health trainers are trained local people who can help individuals to make a real difference to their health and wellbeing. They offer one to one and sometimes group support to help individuals set goals to make healthier lifestyle choices. Health trainers have an excellent knowledge of local services and can signpost to other local services where appropriate.

They support people to:

- stop smoking; become more active
- eat healthily; lose or gain weight
- drink sensibly.

Health trainers are available for appointments between 9am-5pm Monday to Friday. A drop-in service is offered at NHS Health Central on Monday, Tuesday, Thursday and Friday noon-2pm, no appointment needed for the drop-in.

This service is available to those aged 18 years and over and living in Weston-super-Mare. Anyone else will be referred to alternative organisations that can help.

01934 627 250

NHS Health Central, 12-14 Boulevard, Weston-super-Mare  
BS23 1NA

## Mental health/anxiety/depression

Your GP can provide you with help and advice and can access services to help you.

PositiveStep offers support through GP surgeries to people with common mental health difficulties – including advice about self-help, consultations with mental-health specialists and access to a wide range of courses and services.

Monday to Friday 8am-7pm or Saturday 8am-2pm.

01934 523 766 • [positivestep.net](http://positivestep.net)





## Getting out and about

### Blue Badge

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A national arrangement of parking concessions for people with severe walking difficulties, registered blind or very severe upper limb disabilities who regularly drive a vehicle or are a passenger. The scheme helps individuals travel independently by allowing them to park close to their destination.

01275 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

### Diamond Travelcard

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Issues bus passes to those who are disabled or aged 60 or over and disabled bus passes to those who meet the qualifying criteria. New online application service now available. More details on the North Somerset Council website.

01934 426 426 • [diamond.travelcard@n-somerset.gov.uk](mailto:diamond.travelcard@n-somerset.gov.uk)

### Nailsea and District Community Transport

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Offer regular trips out, weekly shopping service and Dial a Ride for visits to the doctor, dentist or friends, for elderly/frail/disabled/wheelchair users in Nailsea/Portishead/Clevedon area.

01275 855 552 • [office@ndct.co.uk](mailto:office@ndct.co.uk)

### Weston and District Community Transport

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This is a door-to-door service with fully accessible vehicles where you can visit friends, family, shopping, local doctor/dentist, Weston-super-Mare Hospital. There is also a regular weekly outing.

01934 629 657 • [info@westoncommunitytransport.co.uk](mailto:info@westoncommunitytransport.co.uk)

### Retired and Senior Volunteer Programme (RSVP)

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Volunteers provide help and local transport for elderly and housebound for visiting hospital, GP surgeries, shopping.

0117 922 4392 • [office@rsvpwest.fsnet.co.uk](mailto:office@rsvpwest.fsnet.co.uk)

[www.rsvp-west.fsnet.co.uk](http://www.rsvp-west.fsnet.co.uk)

## Voluntary Action North Somerset (VANS)

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Information about how you can get involved with volunteering, we will help you identify what kind of voluntary position you would like to do and point you in the direction of suitable organisations and opportunities.

01934 410 192 • [enquiries@vansweb.org.uk](mailto:enquiries@vansweb.org.uk)

## Home Library Service

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The Home Library Service is available to anyone living in North Somerset who finds it difficult to visit their local library, either because of their own ill health, disability or their responsibilities as a carer. CRB checked volunteers can deliver print and/or audio books to you at home on a regular basis. The books are chosen according to the customer's own preferences and the service is free.

For more information or to access the service please contact your local library or contact the Mobile Library and Outreach Supervisor on 01934 426 657 • [sarah.smith@n-somerset.gov.uk](mailto:sarah.smith@n-somerset.gov.uk)

# Equipment for independence

## Living (Disabled Living Centre)

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Offers information and advice on assistive equipment and conducts driving assessments post-stroke. Free, independent, confidential and professional advice.

0117 965 3651 • [info@thisisliving.org.uk](mailto:info@thisisliving.org.uk)

## Occupational therapy support

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Occupational therapists work with individuals to build on their ability to manage everyday tasks.

North Somerset residents with a permanent disability who experience practical difficulties can apply for support with personal care and practical tasks.

We arrange help and care for the most vulnerable and frail people in our community as a priority and have a duty to provide a cost-effective service to meet your needs.

01275 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

## Telecare

---

Telecare sensors can help you maintain your independence, giving you more confidence to remain in your own home, and peace of mind and support to family and carers. Telecare devices can be stand alone or link to Carelink or similar 24-hour monitoring centre and can reduce risks related to incidents such as: falls, wandering, inactivity, medication, floods, fire, memory prompt, safety and security.

01934 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

## North Somerset Crossroads

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Offers a wide range of services on all aspects of caring, including information about assessments, statutory and voluntary agencies, benefits, aids and adaptations, respite sitting service, carers groups and counselling.

01934 411 840 • [enquiries@crossroadscare-ns.org.uk](mailto:enquiries@crossroadscare-ns.org.uk)

## Brunel Care

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Offers a memory café in Worle for people with dementia and their carers, to which professionals are invited to talk about their work, and a counsellor is available to offer support either one-to-one or in group sessions.

Offers a specialist dementia domiciliary care service including a dementia respite sitting service.

01275 879 547 • [info@brunelcare.org.uk](mailto:info@brunelcare.org.uk)

## Alzheimer's Society

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Offers a wide range of services for people with dementia and their carers including information and advice on living with dementia, for example:

- A memory café in Sandford
- Afternoon tea with music and dance in Tickenham – social event with dancing followed by a light tea
- Coffee mornings in various locations
- Singing for the Brain in Weston-super-Mare and Clevedon – a structured group session for people with dementia and carers which provides social interaction, and peer support
- Carer support groups in Clevedon and Worle
- Telephone befriending service
- Dementia support workers can provide one-to-one support.

01934 514 977 • [north.somerset@alzheimers.org.uk](mailto:north.somerset@alzheimers.org.uk)

## Care Connect

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Offers a range of information and advice for carers on topics such as assessments, aids and adaptations, Carers Emergency Response Scheme (CERS), benefits, respite services, carer support, voluntary and statutory agencies.

01275 888 801 • [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

## Rotary Club

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Offers a memory café in Portishead as a social opportunity for people with memory difficulties and their carers.

Contact Jim Christophers 01275 399 878

## **Liberata**

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Enquiries and advice regarding housing benefits, council tax and business rates.

01934 888 144 • [westoncontactcentre@liberata.com](mailto:westoncontactcentre@liberata.com)

## **Housing improvement and adaptation team – home energy efficiency**

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Help is given through loans and grants for repairs and disabled adaptations to enable vulnerable people to live safely at home. Advice and assistance is given to improve home energy efficiency, reduce the numbers of households in fuel poverty and reduce fuel bills, identify cold, damp homes and provide information on renewable energy.

01934 426 885 • [housing.renewals@n-somerset.gov.uk](mailto:housing.renewals@n-somerset.gov.uk)

## **Bristol Debt Advice Centre**

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Offers information and advice on debt management and helps you regain control of your finances. Free, independent, confidential and professional advice to people in debt.

0117 954 3990 • [mail@bdac.org.uk](mailto:mail@bdac.org.uk)

## **Citizen's Advice Bureau (CAB)**

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Helps people resolve their legal, money and other problems by providing free, independent and confidential advice.

08444 111 444 • [advice@nscab.org.uk](mailto:advice@nscab.org.uk)

## **Money Advice Centre**

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Offers help with budgeting, opening bank accounts, dealing with arrears with rent and/or council tax and general debt advice. Works with CAB and Weston Credit Union.

01934 836 201 • [macadvice@nscab.org.uk](mailto:macadvice@nscab.org.uk)

## **Pensions Service (visiting team) Department of Work and Pensions (DWP)**

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Working jointly with North Somerset Council to carry out financial assessments for people over 60 to help them claim all the state benefits they are entitled to.

0845 606 0265 (DWP main switchboard)

## A-Z of services

<a href="#">Addaction</a>	■	<a href="#">Nailsea and District Community Transport</a>	■
<a href="#">Addiction Recovery Agency (ARA)</a>	■	<a href="#">North Somerset Crossroads</a>	■
<a href="#">Age UK Somerset</a>	■ ■	<a href="#">North Somerset Disability Information Service</a>	■
<a href="#">Alzheimer's Society</a>	■	<a href="#">Occupational therapy support</a>	■
<a href="#">Avon Fire and Rescue home safety team</a>	■ ■	<a href="#">Parkinson's UK</a>	■
<a href="#">Bobby Van</a>	■	<a href="#">Pensions Service (visiting team) Department of Work and Pensions (DWP)</a>	■
<a href="#">Blue Badge</a>	■	<a href="#">Police and PCSO</a>	■
<a href="#">Bristol Debt Advice Centre</a>	■ ■	<a href="#">Private rented housing team</a>	■
<a href="#">Brunel Care</a>	■	<a href="#">Retired and Senior Volunteer Programme (RSVP)</a>	■
<a href="#">Care and Repair</a>	■ ■ ■ ■ ■	<a href="#">Rotary Club</a>	■
<a href="#">Carelink</a>	■	<a href="#">Smoking</a>	■
<a href="#">Care Connect</a>	■ ■ ■	<a href="#">Stroke Association</a>	■
<a href="#">Care navigator</a>	■	<a href="#">SWASH South West Active Stroke and Heart</a>	■
<a href="#">Citizen's Advice Bureau (CAB)</a>	■	<a href="#">Telecare</a>	■ ■
<a href="#">Community meals on wheels</a>	■	<a href="#">Voluntary Action North Somerset (VANS)</a>	■
<a href="#">Diamond Travelcard</a>	■	<a href="#">Weston and District Community Transport</a>	■
<a href="#">Disability Information Advice Line (Weston and North Somerset Dial)</a>	■		
<a href="#">Falls prevention team</a>	■		
<a href="#">Go4Life</a>	■ ■		
<a href="#">Handy Van</a>	■ ■		
<a href="#">Housing improvement and adaptation team</a>	■ ■		
<a href="#">Housing improvement and adaptation team – home energy efficiency</a>	■		
<a href="#">Housing options and advice</a>	■		
<a href="#">Liberata</a>	■		
<a href="#">Living (Disabled Living Centre)</a>	■		
<a href="#">Money Advice Centre</a>	■		
<a href="#">Nailsea Disability Initiative (NDI)</a>	■		